

Our New Home: 555 Concession Street



For the past few years, the Board and leadership team of CAP have spent many hours researching potential solutions to the space challenges faced at 569 Concession. In February, the Board of Directors unanimously approved and signed a 5-year lease agreement for the Cancer Assistance Program to take over the former RBC Royal Bank space at 555 Concession effective March 1, 2018.

This new space is ideal and meets many of the “WISH LIST” items that resulted from a survey that volunteers, staff and clients participated in a few years ago. Items like parking (12 spaces included), privacy for client registration, equipment fitting areas, drive coordinator and staff office space, and all CAP programs and services included under one roof are now realities in our new home.

And so, beginning in March our renovations began. We would like to extend a warm thank you to the following individuals and businesses who graciously donated their time, talent and/or products to create our beautiful new space.

LJ Barton Mechanical
T. Lloyd Electric
Peter and Reesa Spitman, staff & family
Toms + McNally Architects
Housesmiths Ltd.
Windows by Design
Property Reno's
Dutchman Florist
Sherwin Williams Paint
Country Wide Recycling

U-Haul Bins
Turkstra Lumber
Energreen Technologies
Yorkwest Plumbing
Flooring Warehouse
Mountaineer Movers
Wilson Blanchard
HCE Telecom
Dundas Lock & Key
WPS Storage Systems Inc.

And to our amazing Cancer Assistance volunteers who took on additional hours and tasks to get us ready for move in day: Dan Burroughs, Don Burroughs, Derek Lawson, Greg Poehlman, Henk Streun, Rose Sands, Barb Collins, Ray Hutton, Lisa Davino, Michael Ecker, and Narciso Bomben.

Stop in and check out our new home, just two doors down from our previous office, at 555 Concession Street.

Letter from First CAP Board Chairman

“Congratulations! What a stunning new facility you have to deliver your excellent service. Very impressive in so many ways, starting with parking – offices, waiting room, and excellent workshop area. Your competent and caring staff will give it the familiar CAP atmosphere. You and your board must be very proud.

Sincere best wishes to all –
Derek Bishop
First CAP Board Chairman”

Board of Directors:
Left to right: Paul Heimpel,
Ray Hutton, Stan Tick,
Don Burroughs, Lisa Owens
(President), Dr. Bill Evans,
Jennifer McQueen, Michael Ecker,
Narciso Bomben, Bruno Ugenti



COMMUNITY NEWSLETTER
WINTER 2018



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MESSAGE FROM THE EXECUTIVE DIRECTOR:

2018: A Year of Change and Growth for the Cancer Assistance Program



and nutrition and comfort items has been the reason for this year of change.

In January, the Board of Directors agreed that we needed to seek a location that provided us with increased space and on March 1, they unanimously agreed that CAP would move into the former RBC space located at 555 Concession Street. We officially moved to our new space, just one block west of our former location, on Monday, September 10 with thanks to the hard work of many.

With our address changing from 569 Concession to 555 Concession Street, we had the opportunity to refresh our logo and marketing materials as well as add a value statement - **“Help when you really need it”**. We believe that we are here to provide every one of our clients with the practical and essential services that will help them live at home while navigating their cancer journey. You will notice our new look as you drive by 555 Concession and we hope to have our website upgraded with this new look and messaging by early 2019.

We are committed to providing ongoing education to those in our community with our monthly Cancer Assist Show on CHML. This educational radio show hosted by Dr. Bill Evans and Shiona Thompson features leading local cancer experts in the areas of prevention, treatment and current research. Tune in on the last Sunday of every month at 1:00pm.

The past 11 months have been a whirlwind of activity for staff and volunteers while we continued to experience an increase in the number of clients served. At the end of September, we had registered 845 new clients. The number of new clients and their increased need for drives, equipment loans,

I am so proud of the team here at the Cancer Assistance Program. The staff and volunteers start each day determined to make life a little easier for those with cancer and all for FREE. In today's world of rising costs, we are privileged to make this possible.



I want to express my gratitude to the volunteers, staff and donors who have provided support during this crazy busy year of change. It has been said that, *“Change can be frightening, and the temptation is often to resist it. But change almost always provides opportunities - to learn new things, to rethink tired processes, and to improve the way we work”* – Klaus Schwab.

As we enter the holidays, I wish you and your family the best of the season. May you find peace in the changes that life brings to you and know that the Cancer Assistance Program is here to help.

Sincerely,

Debbie Logel Butler

Cancer Assistance Program

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A Beautiful Wedding Gift

When Krista Genesiee and Dominic DiFelice were making their wedding plans they decided they wanted to honour family and friends who were diagnosed with cancer. On Saturday, September 20, 2018 Krista and Dominic were married and in lieu of guest thank you gifts they chose to make one gift to the Cancer Assistance Program.

Thank you Krista and Dom. We wish you many years of happiness!

Thank you Hamilton Future Fund and ArcelorMittal Dofasco!

Five thousand two hundred and twenty-five (5,225) – the number of free drives to cancer-related medical appointments for CAP clients in 2017.

Sixteen thousand and eight hundred (16,800) – the number of kilometers driven by CAP's volunteer drivers in 2017.

Each day for the past few years, our volunteer drive coordinators are faced with the challenge of finding rides and eliminating an ever growing waiting list.

We knew we had to find ways increase efficiencies in our Drive & Ride program. One solution was to purchase a computerized software program (Tripspark) that would ease the process of scheduling drivers. An application was made to the City of Hamilton Future Fund – a fund created by the

City of Hamilton in 2002 to provide funding for various city and community organizations, projects and initiatives – to cover the cost of purchasing this software. Our application was approved and we have been able to purchase scheduling software and will begin the implementation process in December.

In addition, funding was received from ArcelorMittal Dofasco to help cover the additional costs to support this new program implementation, including training for staff and volunteers and the hardware to support this new software.

We are so thankful for the support of our two community partners and look forward to celebrating this new Drive & Ride program in the upcoming months.

A Lasting Legacy

With our time on this earth sometimes all too fleeting; many of us wonder how we'll be remembered after we're gone. We rely on others to keep our memory alive.

A gift in your will is a powerful way to live out your values beyond your lifespan. It's an opportunity to shape the future for the next generation.

After being diagnosed with cancer, Ann Marie Travale registered with CAP and made use of CAP's personal care items and nutritional products.

Miss Travale, through her will, made a generous gift to the Cancer Assistance Program in order for CAP to continue offering vital services to cancer patients each and every day. After nearly a quarter century of work, we've built a reputation as an organization patients and caregivers can rely on.

Thank you Miss Travale, your gift will make a lasting difference in the lives of so many Hamiltonians.

Welcome Maria

Maria comes to CAP from Camp Oochigeas, where she was a Program Specialist, dividing her time between the paediatric oncology wards at McMaster Children's Hospital, London Children's Hospital, and The Hospital for Sick Children. In her new role as Volunteer & Client Services Coordinator, Maria will equip and support volunteers as they serve on the front lines at CAP, while actively recruiting new volunteers.

To inquire about volunteer opportunities with CAP, contact Maria at meleusiniotis@cancerassist.ca or 903-383-9797 ext. 102.

2017 Events Recap

CARE WALK – SATURDAY, MAY 26, 2018 AT BAYFRONT PARK



Together, we exceeded our goal and raised over \$27,000 (net) which will help us continue providing free and valuable services to individuals with cancer. Being one of CAP's newest and fastest growing fundraisers, this year saw a 100% increase in proceeds raised, doubling that of last year, and we are blown away by the tremendous support received. Our sincerest thank you for making this event such a success!

CHOIR & TEA – SUNDAY, JUNE 10, 2018 AT THE WATERFRONT CENTRE



An Afternoon with the Canadian Orpheus Male Choir was a beautiful day shared by over 150 guests who gathered to enjoy outstanding live entertainment accompanied by lunch. Thank you to everyone who joined us for this lovely afternoon.

40TH ANNUAL GOLF CLASSIC – TUESDAY, AUGUST 14, 2018 AT DUNDAS VALLEY GOLF AND CURLING CLUB



Being one of CAP's longest-standing fundraisers and a milestone year, an enjoyable day was had at the beautiful Dundas Valley in honour of Gary Ashbaugh. Thanks to all who sponsored, contributed to and participated in this year's Golf Classic tournament, raising over \$32,000 (net)!

2018 CARE WALK DONORS

Amazing Adventures	Flying Squirrel Hamilton	Morison Insurance
Cadbury	Fortinos (Hwy 8)	Mortgage Teacher
Cancer Assist Show	Genuine Bakery	Mountain Lanes Bowl
Cartoon Bob	Gold Cross Home Care	PX Dermody Funeral Home
CHML Street Team	H2Only Bottled Water	Realty Network
Conquistador Restaurant	Hamilton Bulldogs	Roma Bakery
Crock A Doodle	Hamilton Tiger-Cats	Ruth Readyhough
Designers Printing	Hygienic Smiles	The Keg Steakhouse + Bar
Domino's Pizza (Upper James St.)	Jennifer & Jay McQueen	Tim Hortons (Concession St.)
Donna Skelly - Ward 7 Councillor	Kool Jim's Ice Cream Truck	Toms + McNally Design
Eileen Suffoletta	Lisa Owens	Tony's Corner Food Truck
Farm Boy	Little Monsters Face Painting	Winona Peach Festival
FirstOntario Credit Union	Meridian Credit Union	Zarky's Fine Foods

2018 CHOIR & TEA DONORS

Dutchman Florist	Highgate Residence	Paul & Marilyn Heimpel
Hamilton Philharmonic Orchestra	Manulife Securities	
Hamilton Police Services - Project Concern	Office of the Mayor - Fred Eisenberger	

2018 GOLF CLASSIC DONORS

2018 Golf Classic Committee Members	Dr. James Martin Medicine Professional Corporation	M. A. Clark & Sons Funeral Home
Arterra Wines Canada	Dundas Valley Golf and Curling Club	Melissa Heffernan
Baldasaro Contracting	Dutchman Florist	Michelangelo Events & Conference Centre
Canadian Cremation Services	Eclipse Colour Imaging	Mike Fortier
Cardinal Newman Catholic Secondary School	Fran Woods	Morison Insurance
Carla D'Elia	G. Walker Real Estate	Namaste Wellness Collective
Carlo DeLuca	Hamilton Golf & Country Club Foundation	Newman Youth Summer Sports Camp
Carmen's Group	Hamilton Police Retirees Association	Overdrive Automotive
CARSTAR	Hamilton Tiger-Cats	Paul & Marilyn Heimpel
CIBC	Hess Millwork	Paul Dionovich
Club Link	Home Hardware (Upper Gage & Fennell)	PMA Canada
Cornerstone Select Properties	JDI Cleaning Systems	PX Dermody Funeral Home
Creemore Springs	John Thomas	Ross & McBride LLP
Cresmount Funeral Home	Johnston Chrysler	Smith's Funeral Home
CUPE Local 2888	Lisa Owens	Strauss Mens Wear
Designers Printing	Liuna Local 837	Turner Family Funeral Home
DHL/P&G CDC Brantford		Vince Paul

Chuggy's Tournament of Friends

On Saturday, September 22, 2018 friends and family members came together to support the annual Chuggy's Tournament of Friends in memory of Tony DePaulo and Cody Gillespie. Taking place at King's Forest Golf Club, this year's golf tournament raised an amazing \$3,400 to support CAP's program and service delivery.

A heartfelt thank you to everyone who supported and contributed to this wonderful event!

For more information on making a tribute gift or hosting a third party event in support of CAP, please contact Ashlee at aleggett@cancerassist.ca or 905-383-9797 ext. 107.

